#### **Medium-Term Management Plan 2028**





## Sustainable Evolution 2028

Realize Sustainable Growth by Providing Diverse Solutions to Society, Local Communities, and Clients Realize Sustainable Growth by Providing Diverse Solutions to Society, Local Communities, and Clients

Sustainable Evolution 2028



#### JAML Group's Target Profile (1): Position of the Medium-Term Management Plan

Management Philosophy

#### Real Challenge, Real Change

We continue to challenge, beyond the framework of finance, together with our customers, to focus on, nurture and realize the businesses they envision. For a better society and future.

Long-Term Vision
(Target Profile)

A corporate group that contributes to a sustainable society by addressing social issues together with clients and partners and by enabling the growth of our employees

Five Key Measures

Medium-Term
Management Plan

Evolve Our Business Model Strengthen Our
Management Foundation

**Entrench Our Sustainability Management** 

"Sustainable Evolution 2028"

Realize Sustainable Growth by Providing
Diverse Solutions to Society, Local
Communities, and Clients

Realize Human Capital Management

**Human Capital Management Vision** 

Based on mutual trust between the Company and employees, we will strengthen our corporate culture, in which taking on challenges is taken for granted, to achieve sustainable growth.

Go for it!

Accelerate Our Digital Transformation Strategy

**Digital Transformation Strategic Vision** 

Undertake digital transformation to create client value and achieve employee growth

#### JAML Group's Target Profile (2): Working Toward the Long-Term Vision

#### **External** Environment

**Geopolitical risks** 

Changes in supply chain

**Growing environmental** awareness

Breakdown of the free trade regime

#### Internal Environment

Growth of priority fields

Significant growth of operating assets

Increase in overseas subsidiaries

**Growing importance of** interdivisional collaboration

#### **Medium-Term Management Plan 2028**

#### **Sustainable Evolution 2028**

Realize Sustainable Growth by Providing Diverse Solutions to Society, **Local Communities, and Clients** 

#### **Five Key Measures**

**Evolve Our Business** Model

**Strengthen Our Management Foundation** 

**Realize Human Capital** Management

**Accelerate Our Digital Transformation Strategy** 

**Entrench Our Sustainability Management** 

#### **Financial Targets**

PAT: ¥47.0 billion

Equity ratio: 10.0% or more

ROA:\* 1.8% or more

\* Ordinary profit ÷ Average operating assets over two periods

#### **Non-Financial Targets**

Sustainability management KPIs

Investment in human resource development and percentage of female managers

Percentage of childcare leave and annual leave taken and percentage of employees with disabilities

Note: Details on slide 15

#### **Long-Term Vision**

(Target Profile in 10 Years)

A corporate group that contributes to a sustainable society by addressing social issues together with clients and partners and by enabling the growth of our employees



#### Clients

Providing solutions to clients' issues and problems



#### **Employees**

Maximizing employee performance by providing employee friendly, rewarding workplaces



#### **Partners**

Co-creating solutions for social issues and clients' issues and problems



#### Society and Local **Communities**

Coexisting with local communities and helping build a sustainable society through businesses



#### Shareholders

Increasing corporate value and continuously providing appropriate returns to shareholders

#### Basic Policy of the Medium-Term Management Plan

Advancing Five Key Measures to Grow into a Company That Provides Sustainable Solutions to Social Issues

#### Evolve Our Business Model

- Establish value-added business model
- Expand initiatives in growth areas and implement Groupwide promotion of priority areas
- Strengthen collaboration with partners

## Entrench Our Sustainability Management

Contribute to society through businesses

### Strengthen Our Management Foundation

- Advance portfolio management
- Strengthen consolidated governance capabilities

#### Five Key Measures

Realize Human Capital
Management

- Develop human resources
- Improve environments
- Pursue diversity, equity, and inclusion

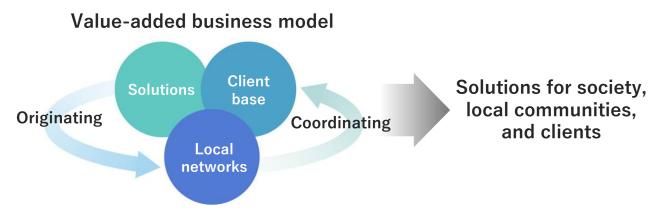
## Accelerate Our Digital Transformation Strategy

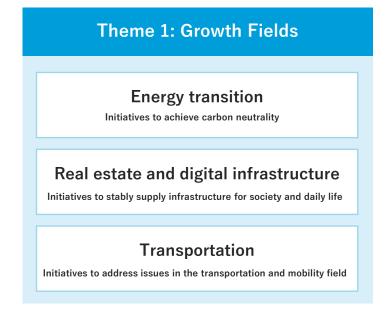
- Digitally transform sales, operations, and business management
- Enhance system infrastructure
- Develop digital transformation human resources

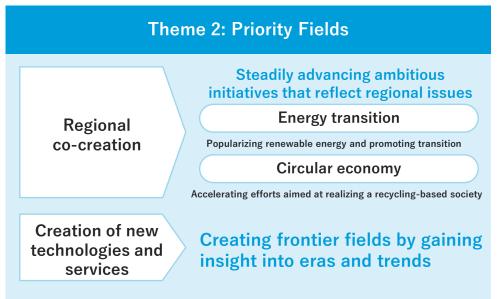
#### Priority Measure 1: Evolve Our Business Model (Sales Policy)

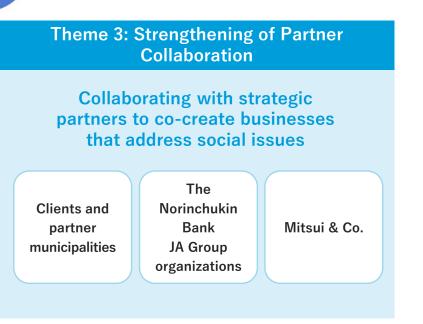
#### **Business Policy**

The Group will leverage its strengths in business foundations and partner relationships to establish capabilities for the provision of differentiated solutions and take on the challenge of addressing social issues.



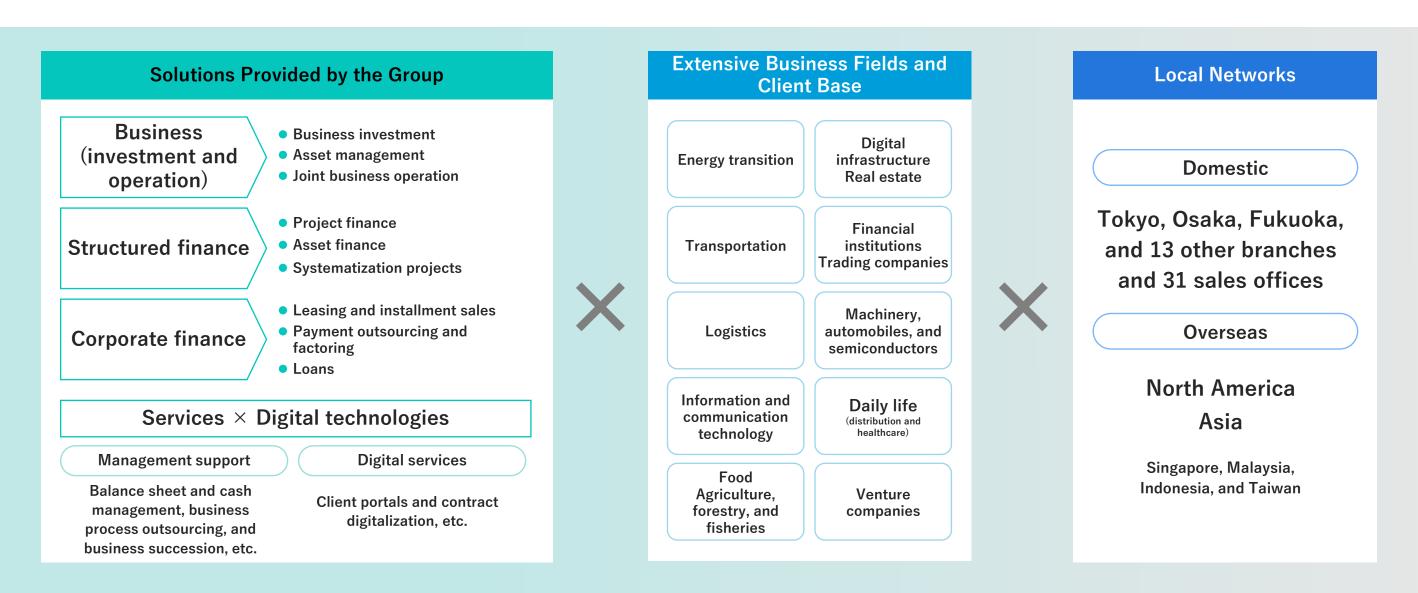






#### Key Measure 1: Evolve Our Business Model (Group Sales Policy)

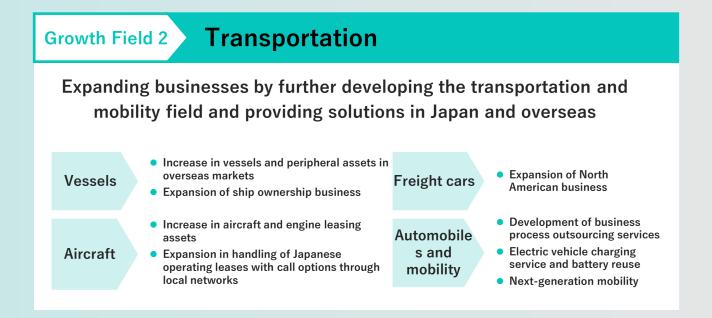
Combining the Group's Solutions, Sales Platforms, and Local Networks to Take On the Challenge of Addressing Issues Faced by Society, Local Communities, and Clients



#### Key Measure 1: Evolve Our Business Model (Theme 1: Growth Fields)

Further Enhancing Profitability and Realizing Sustainable Growth Through Business Development and Portfolio Management That Captures Market Growth Opportunities

## Expanding businesses in the energy transition field that are linked to clean energy and carbon reduction Clean energy Renewable energy Grid storage stations Next-generation clean energy (hydrogen and ammonia) Fuel conversion solutions Creation of carbon credits



#### Growth Field 3 Real Estate

Expanding business focused on real estate as a form of social and daily life infrastructure

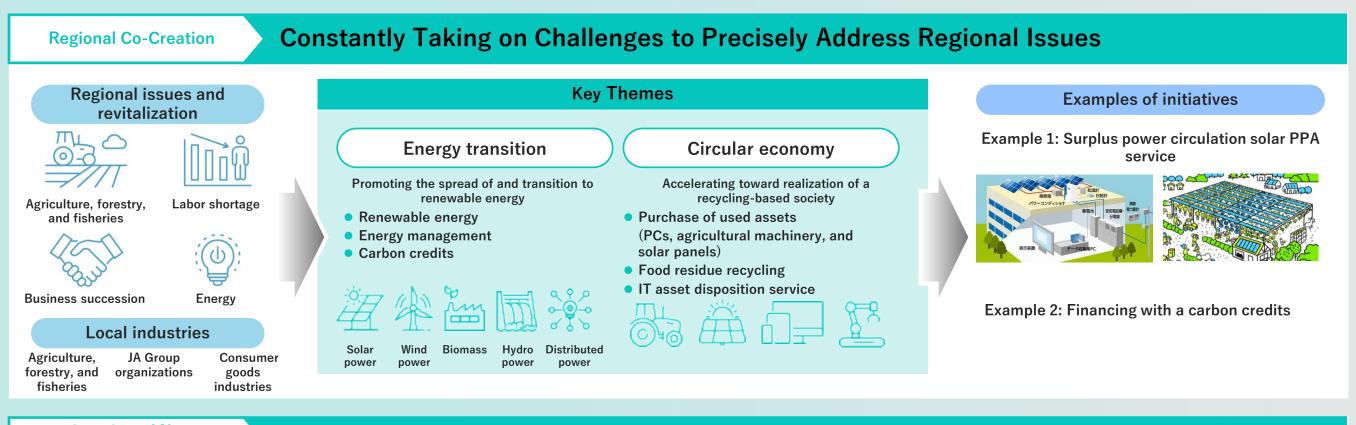
- New development and renovation
- Expansion of solutions for clients' corporate real estate issues
- Real estate + other services (robotics, distributed power supply, food, and mobility)

#### Growth Field 4 Digital Infrastructure

**Expanding businesses that capture the trend toward** acceleration of digital transformation (generative AI, etc.)

- Digital infrastructure in Japan, the United States, and Europe (data centers, optical fiber, and towers)
- Advancement of initiatives for decentralized digital infrastructure in regions

#### Pursuing Themes Based on Social Issues to Be Tackled Groupwide



**Creation of New Technologies and Services** 

#### **Creating Frontier Fields by gaining Insight into Eras and Trends**

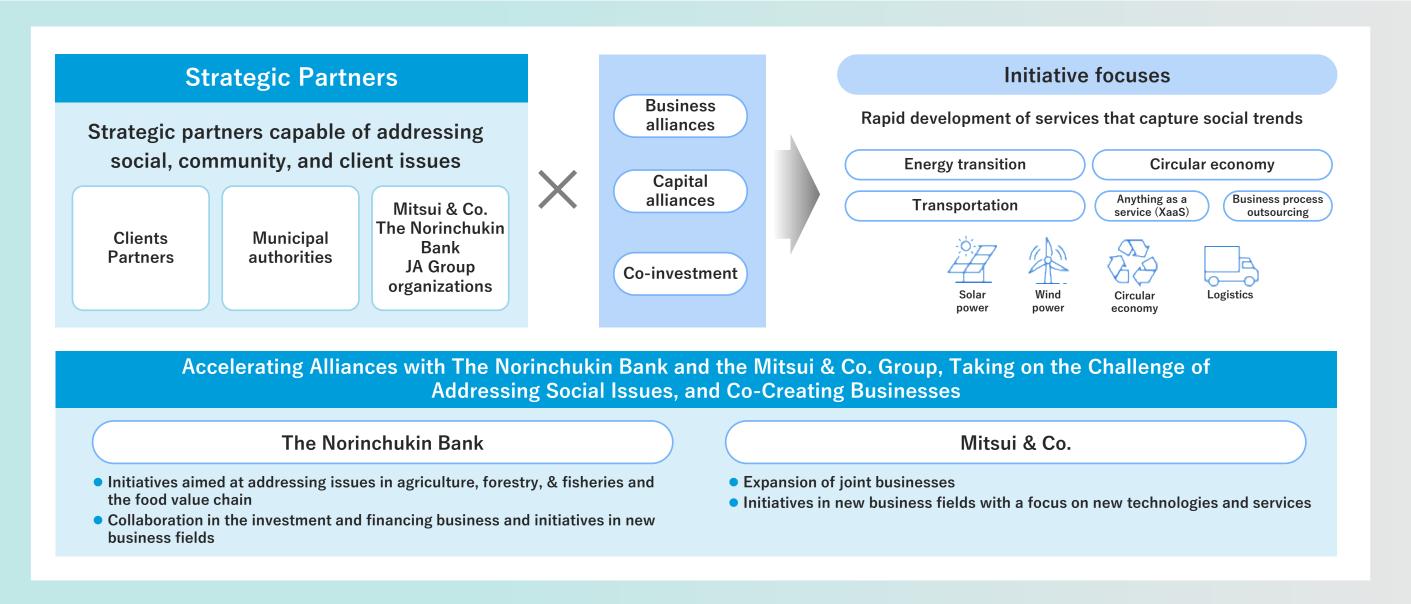
Investment in venture companies

New business creation program

**Co-creation with partners** 

#### Key Measure 1: Evolve Our Business Model (Theme 3: Strengthening of Partner Collaboration)

Promoting Initiatives to Realize Solutions to Social Issues Through Collaboration with Strategic Partners



#### Key Measure 2: Strengthen Our Management Foundation

#### Establishing Management Foundation That Supports Sustainable Growth

#### **Advance Portfolio Management**

- Optimization of the Group's portfolio
- Advance consolidated asset and liability management
- Analysis of portfolio and risk-return information by risk category and segment
- Transformation of business models and promotion of measures with the aim of realizing our ideal state and enhancing ROA and equity ratio
- Optimization of business portfolio

#### **Strengthen Consolidated Governance Capabilities**

- Enhancement of consolidated and global business management capabilities
- Promotion of consolidated governance capabilities and business visualization
- Strengthening of the consolidated and global compliance system
- Strengthening of educational activities to entrench compliance awareness among Group companies
- Establishment of a global compliance policy and related regulations
- Reorganization of the Group's audit standards
- Enhancement of risk reviewing capabilities
- Enhancement of credit management capabilities on a consolidated and global basis
- Enhancement of the Group's finance and accounting management capabilities
- Reinforcement of the Group's IT governance capabilities

#### Key Measure 3: Realize Human Capital Management

#### **Human Capital Management Vision**

Based on mutual trust between the Company and employees, we will strengthen our corporate culture, in which taking on challenges is taken for granted, to achieve sustainable growth

Human capital management slogan: Go for it!

#### Company

Increased investment in human capital
Development of environments and provision of
opportunities for each employee to play an active role

**Mutual growth of individuals and the Company** 

#### **Employees**

Provision of value aimed at realizing the Long-Term Vision Growth into independent personnel who can set their own goals and take on challenges

#### **Human Resource Development**

- Development of diverse, talented personnel who have expertise
- In-house development and active external hiring of experts
- Strengthening of talent management
- Improvement of the abilities and skills of all employees
- Development of training programs based on management strategies, such as digital transformation
- Enhancement of reskilling
- Development of next-generation leaders
- Training programs for manager and officer candidates
- Strategic transfer and assignment

#### **Environmental Development**

- Maximization of the Group's collaboration and organizational strength
- Establishment of a shared service center
- Optimization of personnel allocation on a Groupwide basis
- Development of an organizational culture conducive to taking on challenges
- Reform of the human resource system
- Program for new business creation
- Promotion of workstyle improvements in workplaces
- Improvement of workplace environments (relocation of head office and improvement of infrastructure Companywide, including branches)
- Promotion of work-life balance initiatives

#### Diversity, Equity, and Inclusion

- Support for diverse human resources
- Promotion of active roles for women
- Support for active roles for people with disabilities
- Increase in men taking parental leave
- Development of an organizational culture in which diverse personnel can cooperate with each other

#### Key Measure 4: Accelerate Our Digital Transformation Strategy

Through the Use of Digital Technologies and Data, promote 1. Transform Business Styles (Business DX), 2. Heighten Operational Competitiveness (Operation DX), and 3. Enhance Business Management Functions (Business Management DX)

#### Digital Transformation Strategy of the Medium-Term Management Plan

#### **Digital Transformation Strategic Vision**

Pursue digital transformation to create client value and achieve employee growth

#### **Digital Transformation**

#### 1. Business DX

- Enhancement of sales productivity through scientific business activities using sales force automation
- Use of digital technologies to strengthen client contact points and maximize the value provided to clients
- Creation of new businesses that use digital technology

#### 2. Operation DX

- Digitalization of externally issued documents and workflows
- Promotion of operational efficiency through Al implementation
- Establishment of capabilities for the provision of business process outsourcing services

#### 3. Business Management DX

- Rapid collection and control of management data to maximize management decision-making
- Incorporation of management data into the process of management decision-making, discussion, and verification

#### **Foundation**

#### **Human Resource Enhancement**

- Conversion of all employees into digitally savvy personnel (acquisition of inhouse qualifications)
- Establishment of in-house capabilities for systems development

#### **Digital Infrastructure Base**

 Establishment of IT environments and systems for the realization of digital transformation

#### Key Measure 5: Entrench Our Sustainability Management

We aim to increase our corporate value and contribute to a sustainable society by using our corporate activities to address the five material issues that we have identified.



# Initiative Example: Energy Business × Mobility Business We will integrate our businesses in the renewable energy and mobility business fields and work with our partners to co-create new business models that help achieve the Sustainable Development Goals. To realize these models, we have started demonstration experiments in collaboration with our partners. Driving data Simulation Energy management EV introduction

#### Financial and Non-Financial Targets (KPIs)

- We will seek sustainable growth by building a robust management foundation.
- We will set out non-financial targets in this medium-term management plan that are essential for the realization of the Long-Term Vision.

Financial Targets			
	FY2024	FY2027 Target	
PAT	¥37.4 billion	¥47.0 billion	
Equity ratio	9.7%	10.0% or more	
ROA*	1.7%	1.8% or more	

<sup>\*</sup> Ordinary profit ÷ Average operating assets over two periods

Non-Financial Targets				
	FY2024	FY2027 Target		
Cumulative investment and financing related to renewable energy	Cumulative total: ¥305.0 billion	Cumulative total: ¥450.0 billion		
Reduction of greenhouse gas emissions (versus FY2021)	44.6% reduction	47.0% reduction		
Percentage of female managers	3.1%	10.0% or more		
Investment in human resource development*	¥160.0 million	More than double versus FY2024		
Percentage of childcare leave taken*	90.0%	100.0%		
Percentage of annual leave taken*	65.0%	70.0% or more		
Percentage of employees with disabilities*	2.8%	Maintaining employment at the statutory employment rate or above		

<sup>\*</sup> Non-consolidated figures of JA Mitsui Leasing, Ltd.